

E-VOUCHER EXCHANGE GUIDELINE

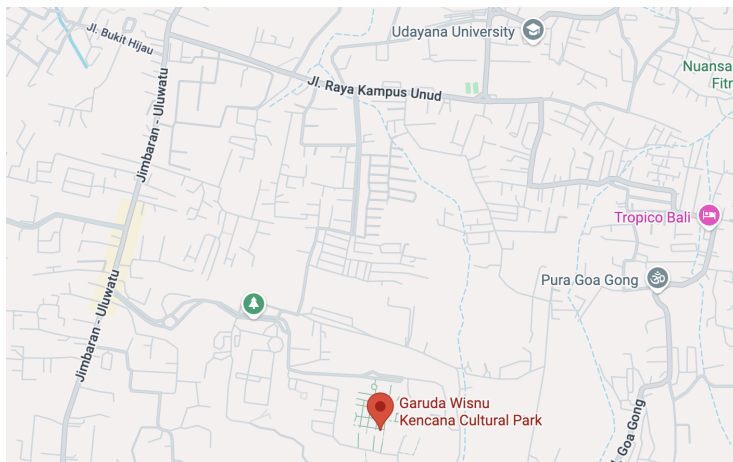
Welcome to **DJAKARTA WAREHOUSE PROJECT 2025!**

This guideline will provide you with all the information you need to exchange your e-voucher.

Your e-voucher will be exchanged to a wristband which will be your ticket to enter the festival.

E-VOUCHER EXCHANGE LOCATION & TIMING:

10 & 11 December 2025



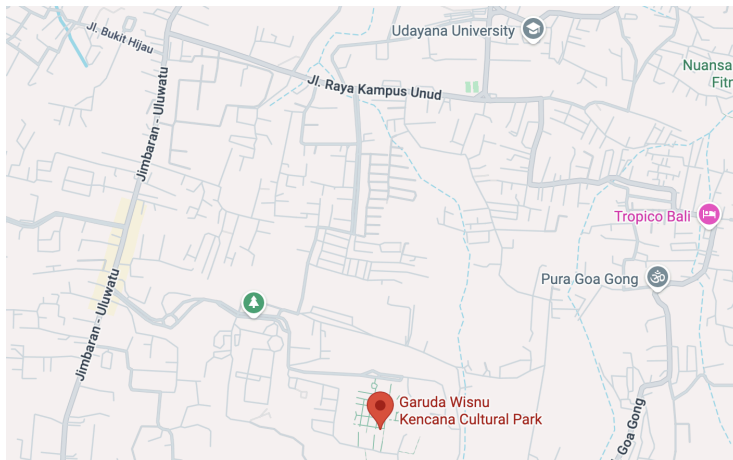
GA & VIP

Location : PLAZA BHAGAWAN ,
Garuda Wisnu Kencana Cultural Park
Uluwatu St, Ungasan, South Kuta , Badung
Regency, Bali 80364

Date : Wednesday & Thursday, 10 & 11 December 2025
Time : 11 AM to 9 PM

EVENT DAY

12, 13 & 14 December 2025



GA & VIP

Location: PLAZA BHAGAWAN ,
Garuda Wisnu Kencana Cultural Park
Uluwatu St, Ungasan, South Kuta , Badung
Regency, Bali 80364

Date : Friday, Saturday & Sunday
12, 13 & 14 December 2025

Time : 1 PM until 1 AM



E-VOUCHER EXCHANGE REQUIREMENTS

If you exchange it for yourself, you must bring:

- Please bring your E-voucher in **PDF** format/**screenshot**.
- **ID** that you used when you purchased the tickets or ID that matches with name written in the e-voucher (National Identification Card (KTP)/Driving License/Passport)
- Credit card that you used to purchase the tickets (online purchase using credit cards). If you used someone else's credit card, you only need to bring a copy of the credit card holder's ID (National Identification Card (KTP)/Driving License/Passport) and a copy of the credit card.

You can exchange e-voucher on behalf of someone else. If you are representing someone else, you must bring:

- Please bring your E-voucher in **PDF** format/**screenshot**.
- Photo /Copy of the ID that the person you are representing used when they purchased the tickets or ID that matches with the name written on the e-voucher (National Identification Card (KTP)/Driving License/Passport). If the person that you are representing purchased more than one ticket, you only need to bring a copy of the person's ID whose name is registered when buying the tickets.
- Photo/photocopy of the identity card of the authorized person; the name must match the digital Power of Attorney - *Meteraiaku* (ID card/driver's license/passport).
- Copy of the credit card that they used to purchase the tickets.
- Power of attorney Digital *Meteraiaku*. One power of attorney is valid for all tickets registered under one purchase name. (Link to the *Meteraiaku* digital power of attorney format is attached).
- If any of the above documents are incomplete, the verification process **will be rejected**.

DON'T FORGET TO BRING YOUR E-VOUCHER AND VALID ID (National Identification Card (KTP)/Driving License/Passport)

P.S

YOU MUST WEAR PROPERLY SECURED WRISTBAND AT ALL TIME WHILST AT THE FESTIVAL. IF YOU ARE CAUGHT WITHOUT A WRISTBAND, YOU WILL BE ESCORTED OFF THE FESTIVAL GROUNDS AND TO THE AUTHORITIES AT ANY TIME.

WRISTBAND INSTRUCTIONS

PUT IT ON YOUR **LEFT WRIST**

GRAB THE END OF THE WRISTBAND AND SIMPLY TIGHTEN BY SLIDING THE SLIDE LOCK TOWARDS THE WRIST

MAKE SURE IT'S TIGHT BUT NOT TOO TIGHT. SO IT **DOESN'T COME OFF** (THE WRISTBAND SHOULD BE TIGHT ENOUGH THAT YOU CAN SLIP 1 (ONE) FINGER BETWEEN YOUR WRIST AND YOUR WRISTBAND). THE CLOSURE SLIDES ONE-WAY AND CANNOT BE LOOSENED ONCE THE WRISTBAND IS FITTED TO YOUR WRIST

YOU ONLY GET ONE SHOT AT THIS SO WE SUGGEST THAT YOU SEEK THE HELP OF ANOTHER PERSON WHEN APPLYING THE WRISTBAND



IF YOU REMOVE OR OTHERWISE TAMPER OR MISPLACE YOUR WRISTBAND IT WILL BE CONSIDERED VOID AND WILL NOT BE REPLACED

PLEASE NOTE!

- **DO NOT SHARE PICTURES OF THE RFID ON YOUR WRISTBAND TO YOUR SOCIAL MEDIA ACCOUNTS.**
- Do not subject your sensitive RFID wristband to the following: fire and or magnet. cutting. excessive twisting. pulling. stretching or customization. Remember. your wristband will **NOT** be replaced.
- Wristbands are required at all times on festival grounds. You will be subject to ejection with no refund if you take off or tamper with your wristband for any reason. If you have an issue with your wristband please immediately report to the **HELP DESK** at the entrance gate.
- All wristbands will be checked for proper application by our festival staff. Our festival staff will tighten your wristband if considered too loose.
- If you remove or otherwise tamper or damage your wristband it will be considered void.
- If you have received the wristband and accidentally misplaced it. we will not replace it with a new one.
- If you are not wearing a properly secured wristband whilst at the festival. You may be escorted off the festival grounds at any time.
- The organizers reserve the right to exclude you from the festival if you are **UNDER 18 YEARS OF AGE.**



LETTER OF ATTORNEY E-VOUCHER EXCHANGE

1. The digital letter of attorney is required when the ticket owner is unable to redeem their ticket and assigns someone else to handle it.
2. One digital letter of attorney is valid for one ticket. Submit separate documents for additional tickets.
3. The digital letter of attorney is implemented to minimize the risk of fraud.
4. A digital letter of attorney is valid when it contains an e-stamp duty and a qr code issued through *meteraiku*.
5. The digital letter of attorney must be fully completed and aligned with the details on the official identification document (ktp/sim/passport).
6. Ticket ownership can only be transferred through the official digital website letter of attorney system at dwpfest.meteraiku.co.id, which includes the e-meteral and digital signature (buying tickets off-platform may result in fraud).
7. The ticket redemption may be **refused** if the digital letter of attorney is not found in the system by *meteraiku* x djakarta warehouse project.

LETTER OF ATTORNEY FORM



REQUIRED AT REDEMPTION!

YOU MUST BRING THE FOLLOWING ITEMS TO EXCHANGE THE E-VOUCHER FOR YOUR ACTUAL TICKETS (FAILURE TO BRING THIS ITEMS MAY RESULT IN REFUSAL OF TICKET EXCHANGE):

- Print out the entire e-voucher PDF file. If you have purchased multiple tickets. be sure to print each e-voucher page.
- Once your e-voucher has been scanned and validated. you will receive an actual wristband for the festival.
- Valid ID (National Identification Card/Driving License/Passport). (Name must match that on the e-voucher).
- For buyers who used credit cards to purchase tickets. be sure to bring the credit card used to purchase your tickets and also your ID card. (Name must match that on the e-voucher).
- If you are representing someone else, you can simply bring a photocopy of the front face of the credit card used to purchase the ticket.

PROHIBITED ITEMS BARANG-BARANG YANG DILARANG



OPENED PACKS OF CIGARETTES
(ONE PERSON ONLY ALLOWED ONE PACK OF SEALED CIGARETTE OR SEALED TEREK)

ROKOK YANG BUNGKUSNYA SUDAH TERBUKA
PER ORANG HANYA DIPERBOLEHKAN UNTUK MEMBAWA SATU (1) BUNGKUS ROKOK TERSEBEL, ATAU TEREK TERSEBEL



LIQUIDS OF ANY FORM,
(GEL, OIL, MAKE UP, PERFUME, SUNBLOCK, HAND SANITIZER MAX 50ML, EYE DROPS UNDER 10ML, AND LIQUID VAPE/PODS MAX OF ONE (1) CARTRIDGE)

CAIRAN DALAM BENTUK APAPUN,
KECUALI MAKE UP, PARFUM, SUNBLOCK, HAND SANITIZER MAX 50ML, TETES MATA 10ML, DAN LIQUID VAPE MAX SATU (1) CARTRIDGE



ILLEGAL OR ILLICIT SUBSTANCES, DRUGS, OR DRUG PARAPHERNALIA.

OBAT / ZAT TERLARANG,
ATAU PEMALASAN NARKOTIKA LAINNYA (BONG, SATUR, SUNTUK)



OUTSIDE FOOD OR BEVERAGE
(INCLUDING ALCOHOL, GLASS BOTTLE, TIN CAN, FLAMMABLE COOLERS (EXCEPT EMPTY TUMBLERS))

MAKANAN MAUPUN MINUMAN DARI LUAR.
TERMAKUD ALKOHOL, SEGALA BENTUK BOTOL KACA DAN KALENG, KECUALI TUMBLER KOSONG



WEAPONS OF ANY KIND
(INCLUDING SELF-DEFENSE SPRAYS AND ANY SHARP OBJECTS)

SEGALA JENIS SENJATA,
TERMAKUD SELF DEFENSE SPRAY DAN SEGALA BENTUK SENJATA TAJAM



LARGE BAGS
(DUITCASES, GYM BAGS, CARRIER)

TAS BERUKURAN BESAR
(BOPES, TAS GYM, CARRIER)



VAPE & PODS
(WITH ONE FULL CARTRIDGE ATTACHED TO THE DEVICE ARE ALLOWED EXTERNAL CARTRIDGE & LIQUID REFILL ARE NOT ALLOWED)

VAPE & PODS
DENGAN 1 CARTRIDGE MENEMPEL PADA DEVICE DIPERBOLEHKAN MASUK KE DULU CARTRIDGE & BOPES, CARTRIDGE, TONGKAT, TONGKAT DIPERBOLEHKAN



MUSICAL INSTRUMENTS, WHISTLES, NOISEMAKERS OR AIR HORNS

PERALATAN MUSIK, PELUIT, KLASON ANGIN ATAU NOISEMAKERS (TEROMPET ULANG TAHUN)



POLITICAL BANNERS, POLES, STICKS, OR TOTEMS
(INCLUDING SELFIE STICKS, BANNER POLES, AND/OR TRIPOD)

SEGALA BENTUK TONGKAT, BANNER POLITIK, PIPA ATAU TOTEMS
TERMAKUD TONGKAT SELFIE, TONGKAT BANNER ATAU TANGKAP KAMERA DAN TRIPOD



LARGE CHAINS, CHAINED WALLETS OR SPIKED JEWELRY

DOMPET BERANTAI ATAU PERHIASAN YANG TAJAM



UMBRELLAS, CHAIRS, BLANKETS, SLEEPING BAGS OR TENT

PAYUNG, KURSI LIPAT, SELIMUT, KANTONG TIDUR ATAU TENDA



BICYCLES, SKATEBOARDS, SCOOTERS, AND ANY PERSONAL MOTORIZED VEHICLES EXCEPT WHEELCHAIRS

SEPEDA, SKATEBOARDS, SKUTER, ATAU KENDARAAN BERTROKOL DALAM BENTUK APAPUN, KECUALI KURSI RODA



FIREWORKS, LASER PENS, LASER POINTERS, OR SIMILAR FOCUSED LIGHT DEVICES

KEMBANG API, LASER POINTER, LASER BALL POINT, ATAU SEGALA PEMERIKAT YANG MENESULI KAMERA FOCUS



FLAMMABLE ITEMS OR LIQUIDS
(INCLUDING AEROSOLS, LIGHTERS, FIREWORKS AND CANDLE)

BENDA ATAU ZAT YANG MUDAH TERBAKAR
KECUALI AEROSOL, KOREK API, PETAJAN DAN LAKU



ANIMALS
HEWAN

A FESTIVAL EXPERIENCE BY ISMAYA LIVE



CAMERA RULES

ALLOWED TO BRING BOLEH DIBAWA



HANDPHONE
CAMERA



MINI ACTION
CAMERA



MIRRORLESS CAMERA WITH
NON-INTERCHANGEABLE
LENS



POLAROID



POCKET CAM &
DISPOSABLE CAM

ARE NOT ALLOWED TO BRING TIDAK BOLEH DIBAWA



PROFESSIONAL
CAMERA



LONG LENSES



TRIPOD &
MONOPOD



MICROPHONE &
ADDITIONAL AUDIO



GIMBAL /
STABILIZER



DRONE



TERMS & CONDITIONS

- All customers attending this festival must be at least 18 years old.
- No unauthorized vending allowed.
- No unauthorized solicitations. handbills. sampling or giveaways.
- No camping or overnight attendance.
- All alcohol purchases must be at least 21 years old.
- All customers must exchange their e-vouchers to wristbands before entering the venue.
- You must wear your wristband at all times in the venue. Don't lose it! Those who lose their wristband for any reason will not be allowed entry into the event.
- Any person within the event not in possession of a valid wristband will be removed. There are no exceptions
- You must present a valid photo ID at the entrance of the venue.
- Artists are subject to change or withdrawal. In the event of such change or withdrawal. refunds will not be given.
- In certain circumstances some areas within the venue may become restricted.
- The organizers. promoters. and artists are not liable for any compensation and/ or cancellation charges for travel expenses resulting from the festival being canceled or postponed.
- We will refuse entry to guests who are severely intoxicated. clearly affected by drugs or deemed unfit for entry. Any guests found to possess illegal substances. weapons and/or other prohibited items will also be refused entry. Anyone found carrying these items will be reported to the police immediately. No refunds will be given.
- Guests who are behaving disorderly. offensive or inappropriate manner. and guests who refuse to obey instructions/ warnings from festival staff will be removed from the festival immediately. No refunds will be given.
- Guests who are removed from the venue for any reasons will be banned from re-entering the event. including the next day.
- Any attempt to enter the festival without a valid ticket or valid credentials will result in the immediate removal from festival grounds. In certain cases, we will contact police and press charges against the violators.
- Guests must be responsible for the security of all of their personal belongings.
- The festival venue operators. organizers. promoters. and artists cannot be held responsible for loss. stolen or damaged possessions or accidents resulting in injury occurring anywhere in the venue during



the festival regardless of fault or reason.

- The festival is intended to be a friendly and enjoyable event.

SECURITY ENTRY

All festival goers are subject to being searched prior to entry into the festival. including members of the media. By requesting entry into the festival. all festival goers and attendees shall be subject to a thorough Airport-style pat down search. including emptying pockets and bags. and having your items examined. Electronic drug detector and K-9 search will be used. Festival Organizers. shall. at all times. reserve the right to either deny any person entry into or to eject any person from. the festival. who in the sole and absolute discretion of Festival Organizers are in violation of festival rules. which rules may be updated from time to time. with or without notice.

NO POLE / TREE / PLATFORM CLIMBING

Attendees found climbing trees or poles will be subject to removal from the venue.

RECORDING RIGHTS

Ismaya LIVE and its affiliation/association reserves the right to film, record, and/or photograph the visitor, participant or wristband holder's image, likeness, action, and/or statement of this event for television, moving picture, webcast and/or other public broadcast in any medium for any purpose. Any visitor, participant and/or wristband holder of this show hereby fully releases and discharges Ismaya LIVE (including its employees and subsidiaries) and its affiliation/association from any rights, claims, damages, losses, liabilities, fines and causes of action whatsoever arising directly or indirectly from the filming, recording, and/or photography of this event.